



# THE TAILBEARER

NEWSLETTER OF THE HUMANE SOCIETY OF SAN BERNARDINO VALLEY,  
CELEBRATING OVER 50 YEARS OF SERVING ANIMALS.

October 2021

## Santa Paws is BACK!



We know you missed it last year, and we missed it too!  
Santa Paws is BACK!

We cannot wait to see you on Saturday, November 20, 2021.

Has your puppy, kitten, bunny, guinea pig or other pet been good all year? You do not want to miss their chance to meet Santa and take a photo. Then purchase a 5x7 print (printed on site), wallets or personalized greeting cards (available for pick up about a week after the event). Human children and family members are welcome and encouraged to be in the photo too.

Don't forget to kick off your holiday shopping in our vendor village while you are here.

As always, we will also host a 50/50 opportunity drawing and have amazing raffle prizes up for grabs!

*PLEASE see our facebook page, as well as our website, for up to date information on COVID protocols for this event. Thank you.*

## Congratulations to HSSBV Volunteer of the Quarter, Kate Paclibar

Kate Paclibar (or Chelsea Kate, as we like to call her) started volunteering at the HSSBV in June. Kate decided to volunteer with the HSSBV to gain more insight and experience into the field of Veterinary Medicine. "As a 4th year pre-veterinarian student, I strive to expose myself to what I have always wanted to do, my passion for animal care and complexity for learning about every possible species out there. This year, I am in the process of applying for veterinary school, and I am looking forward to applying what I learned from the HSSBV staff and veterinarians in the future," she says.



Kate enjoys being surrounded by the animals, and the work environment at the HSSBV. She says our staff has really made her feel part of the team. In July, Kate took part in a wildlife internship and said things she learned at the HSSBV helped her in that journey!

In her free time, Kate enjoys spending time with her three pets at home, Diego, a German Shephard Mix; and Toby and Cody, Terrier-Shih Tzus. She also enjoys spending time with friends, vlogging, singing, dancing, surfing, hiking, and going on any sort of interesting adventure.

Kate also shared, "To be able to get the full experience from volunteering at HSSBV, I think that it was really important to be open-minded, ask questions when needed, and definitely talk to the vet-techs, veterinarians, other staff and volunteers and make connections. I had the privilege to shadow and observe Dr. S during some of her spay and neuter surgeries and could not help but be inspired by her veterinary journey, fascinated by how fast she does each surgery, and touched by how kind she is to everyone around her. I also want to express how grateful I am to Ruby, Shannon, and Matt for the guidance and to Donna and Jill for this wonderful opportunity. Thank you all."

Thank you, Kate! Congratulations!!

## IMPORTANT DATES

### 2021

Saturday Shot Clinic: October 2 & 16

Blessing of the Animals  
Monday, October 4

See's Candy online fundraiser  
Visit our website for more info!  
November 1 - 30

Saturday Shot Clinic:  
November 6 & 20

Santa Paws Pet Photos & Boutique  
November 20

HSSBV Closed: November 25 - 28

Saturday Shot Clinic:  
December 4 & 18

HSSBV Closed  
December 17 from 11:00 am - 2:00 pm  
December 23, 2021 - January 3, 2022

### 2022

Saturday Shot Clinic: February 5

Paint Your Paint  
Saturday, February 26

Saturday Shot Clinic March 5 & 19

Night at the Reign  
Sunday, March 27th

Saturday Shot Clinic: April 2 & 16

Rattlesnake Avoidance Training  
Friday, April 15

Saturday Shot Clinic: May 7 & 21

Walk for the Animals  
May 7



# HUMANE EDUCATION PROGRAM

## Thank you to SOAR Charter Academy Student, Emily!



It warms our heart to see someone only 6 years old caring for animals in the community! Emily, a student at SOAR Charter Academy, chose the HSSBV as her service project. As you can see from the photo, Emily had amazing success, donating towels, blankets, food and variety of pet items.

Thank you, Emily!!

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## Thank you to Liz Bayer from Touchstone for Two Successful Virtual Fundraisers!

*Learn more about our friend, Dr. Liz Bayer, PhD, Senior Director with Touchstone Crystal who helped us raise funds during the pandemic when we could not host in person events!*

How were you first introduced to the HSSBV?

I was first introduced to HSSBV by Laura Tolbirt with the San Antonio Foundation in May 2020. I had done a virtual fundraiser for the hospital, on behalf of the Ladies' Legacy and Laura introduced me in the hopes that I could raise money for HSSBV through the pandemic.

Do you have pets?

I absolutely adore animals! They are one of the true joys in life and can help you through the toughest of times! They are more than just pets, they are family! Our family consists of Scott and I, our 5 yr old daughter Isabel, an 8 year old boxer named Addie, a Pomeranian named Bobb (he's 14 years old and really runs the house LOL), an 11 year old kitty cat named Twinkie and an 8 year old kitty cat named Lily!

What activities do you enjoy in your free time?

Besides working full-time for Touchstone Crystal, in my free time, I love to take walks on the beach with Scott and Isabel to collect seashells. I love to color with Isabel and I absolutely love reading! And I also love watching true crime shows.

Tell us how you got started with Touchstone and more about your experience?

I started Touchstone Crystal 4 years ago, in August 2017. See I once owned a multi-million dollar business in the construction industry, but outside circumstances forced me to close after nearly 9 years in business. Touchstone Crystal was introduced to me and it appealed to me because it gave me an opportunity to work with people, companies and organizations in a very different way than I had previously. It created a business path and a revenue stream for our family, while connecting me to my community and the causes that I hold dear. I honestly thought I would do one party and figure out my next step. Never in my wildest dreams did I imagine that I would grow a thriving and prosperous business that could withstand even a pandemic and support organizations dear to my heart, such as HSSBV, along the way. Through Touchstone Crystal, I have found fun and friendship and have become the mom, partner, entrepreneur, and philanthropic woman I wanted to be. I found my sparkle and I enjoy sharing it everyday!

How much money and product have you raised in total for the HSSBV?

To date I have raised nearly \$900 in cash and nearly \$1200 in jewelry for the HSSBV

How does someone learn more about Touchstone?

If you are interested in learning more about the jewelry, fundraising, earning FREE jewels or making a purchase, please contact me at 916-878-6214 or E.Bayer81@gmail.com. You can also visit my website and check out our incredible jewels at [www.touchstonecrystal.com/Liz](http://www.touchstonecrystal.com/Liz). You can follow me on Instagram @liz.bayer or join my VIP Group on FaceBook: <https://www.facebook.com/groups/124100444914723/>

In September, we are launching our new Fall/Winter 2021 line! And we have some incredible specials and sales that we have never had before! The holidays are quickly approaching, and I can help them Sparkle even brighter! Contact me today!





# CRUELTY INVESTIGATION PROGRAM

## Coyote Case Sentencing Update

On Saturday, March 14, 2020, the Humane Society of San Bernardino Valley (HSSBV) received a cruelty report, with the now viral video, of a man shooting a coyote with a pellet gun while the coyote was in a trap at the Sierra Lakes Golf Club in Fontana. The video was recorded on March 6, 2020 and shows suspect, Lowell Miller, shooting the coyote repeatedly for over two minutes. The reporting party who captured the video stated that the shooting had begun before they took their phone out to record.

Miller had been contracted by the Sierra Lakes Golf Club, through his company Lowell Wildlife Removal, to remove coyotes from the property. Representatives from Sierra Lakes Golf Club stated they were not aware of the manner in which Miller was removing the coyotes and terminated services with him immediately once notified. They are not using any wildlife removal services moving forward, and are using recommendations from Fish and Wildlife to educate the community on measures to take to discourage coyotes from frequenting the area.

Miller was cited by the Fish and Wildlife warden at the time for use of an illegal trap. The weapon used in shooting the coyote was a .22 air pistol. This gun is recommended for small game and targets, not for large prey or to be used as a means of humane euthanasia. Upon examination it was determined the coyote had been shot multiple times, primarily in the skull. The only approved method of humane euthanasia for coyotes in San Bernardino County is by using a C02 "kill box," fire arm, or lethal injection.

The HSSBV Cruelty Investigation Department submitted this case to the San Bernardino District Attorney's Office in September 2020 and Miller was charged with felony 597(a), which states "...every person who maliciously and intentionally maims, mutilates, tortures, or wounds living animal, or maliciously and intentionally kills an animal, is guilty of a crime..."

On August 2, 2021, Miller received a misdemeanor sentencing of probation and 120 days jail time, eligible for work release.

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## Golden Paws Gala Raises over \$81,000!

The Humane Society of San Bernardino Valley (HSSBV) celebrated over 50 years of service to animals with their Golden Paws Gala presented by San Manuel Band of Mission Indians at The Doubletree by Hilton Hotel San Bernardino on Saturday, September 25th. Over \$81,000 was raised for the HSSBV programs and services to animals and the community, including their low cost veterinary clinic, humane education program and animal cruelty investigation program.

The event was emceed by Tony Shin, NBC4 Inland Empire Bureau Chief. Jeff Pope from The Jeff Pope show on Hot 103.9 handled the live auction which included a trip to Disneyland, an Eastern Sierra vacation package and a VIP tour of Garner Holt Productions. Additional funds were raised through raffles and a matching donation program. Guests enjoyed dinner, dancing and caricatures, as well as a visit and "paw"tographs from Lucky, one of the pets rescued in a HSSBV Humane Officer cruelty case.

In addition to celebrating HSSBV founders and history, Lynn Hildebrand, HSSBV humane education specialist, was recognized for her 30 years of work!

This event was sponsored by San Manuel Band of Mission Indians, Idexx Laboratories, PK Design, SC PrintWerks, Ontario Reign/Hope Reigns Foundation, Caston Inc, Cormarc Tasman Insurance Services, Boehringer Ingelheim, Mr. & Mrs. Ashbaker, Dr. Janice & Bill Lemann and Drs. Julie & Brian Bearie.



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## In Loving Memory of Ramona Koch

The HSSBV sadly shares the passing of longtime volunteer, Ramona Koch.

Ramona began volunteering in 2012. She generously agreed to be our laundry volunteer, putting in over 571 total hours of time. When she briefly had to take a hiatus from volunteering, she purchased a brand new industrial size washing machine for our laundry room. This kind and thoughtful donation was so touching and really made a big impact on our laundry efficiency.

Ramona will be missed greatly. Rest in peace.



# FROM THE VET'S DESK- DR. JOYCE & DOGTOR APOLLO



## The workforce crisis in veterinary medicine

Our country is currently experiencing a workforce shortage, but many people are unaware of the affect it is having on veterinary clinics nationwide.

Pet adoption rates soared during the pandemic. In addition, people were home to watch their pets and notice ailments that they would have otherwise not noticed. As a result, the demand for veterinary care has gone up considerably during this pandemic. Unfortunately, the industry was already facing a nationwide shortage of veterinarians and support staff at the time. The veterinary profession has a high turnover rate for both veterinarians and veterinary support staff. Reasons for this typically include long work schedules, exhaustion, low wages, dealing with frequent verbal abuse from clients, and compassion fatigue.

Since the pandemic, the staff shortage in veterinary medicine has intensified. There are currently around 7,000 veterinarian job openings nationwide and there is an even higher demand for veterinary technicians (1), trained professionals whom provide much needed medical care and assistance to pets in the clinic. Many clinics have hit their capacity to provide care for pets. This means that your sick pet may need to wait several weeks for an appointment, when typically they would be able to be seen the same day. This has caused an overflow of sick pets to end up at ER facilities for care that general practitioner veterinarians would normally treat. As a result, many ER facilities, that are also suffering from staff shortages, have extraordinarily long wait times, have had to limit their hours, or have had to close their doors to pets in need. This is not out of apathy, but rather necessity. These clinics simply cannot accept the number of pets that are presenting to them. This can leave pet owners with difficulty finding medical care for their pets.

The demand for veterinary services usually increases during holidays. Pets are more apt to escape when family is visiting, to get into chocolate or other toxins, or to get pancreatitis or stomach upset from eating human holiday foods. Please be mindful of the veterinary shortage this holiday season and take extra care to ensure that your pets stay healthy. Do not let your dog run off leash, and it may be a good time to avoid dog parks to avoid dog fights. Do not leave chocolate, xylitol, marijuana, tylenol, ibuprofen, raw dough, drugs, raisins and other toxins in an area your dog could reach. If your dog rides in the car: put a seatbelt on them so they don't jump out the window. Make your vet appointments early for minor problems, instead of waiting for them to be so severe that your pet is suffering and needs immediate care. Lastly, please be kind to your veterinarian and veterinary support staff. We understand the frustrations that this staff shortage is causing: long wait times, having to be scheduled weeks out, and in some cases your pet may not be able to be seen. Know that the clinic is doing all that they can with the resources available.

The Humane Society of San Bernardino is on track to see over 4,000 pets this fiscal year for just veterinary exams despite the veterinary shortage. These exams range from wellness checks (which are vital to ensuring the health of your pet) to seeing pets suffering from various ailments. Our doors are open during business hours to see a limited number of walk-ins, so please contact us if your pet needs medical care. We can schedule you a future appointment or advise you on the best way to get care for your pet. Although we are not a full service vet and cannot treat all medical conditions or provide care to all walk-ins, we can provide you with resources to help.

### Sources:

1. Lee, Jennifer. Vet clinics forced to reduce hours and services due to worker shortages. 8/4/2021. Q13 Fox. <https://www.q13fox.com/news/veterinary-worker-shortage-impacting-local-clinics-and-pet-owners>



### *Interested in dog training?*

#### **Contact our friends at Dances with Dogs Training Center!**

They use humane training techniques and classes are held at our facility.  
For more information visit [danceswithdogstc.com](http://danceswithdogstc.com) or call 909-496-5356.

# JUSTENE ALPERT PUBLISHES FIRST BOOK IN SERIES

*We first met Justene Alpert when she was a Los Angeles Rams Cheerleader and attended our Walk for the Animals! Justene was so warm and outgoing, with such a strong and obvious love for animals, she left a lasting impression and we remained in contact. She was kind enough to join our celebrity Golden Paws Ambassador team during our 50th year celebration and has been such a great supporter. We are honored to be included in the information page of her new book, "The Finley Diaries!" Learn more about Justene, Finley and "The Finley Diaries" here!*

When were you first introduced to the HSSBV?

I was first introduced to the HSSBV in 2017 when I was a Los Angeles Rams Cheerleader. I was lucky enough to be chosen to attend a fundraiser and fell in love with the cause, the staff, and of course, all of the animals there!

Please tell us why you love animals, and about any animals you own?

As a little girl I have always loved and cared for animals. I loved being with them and would find so much enjoyment playing doctor on my dogs. If I wasn't an actor I would probably be a veterinarian. I have always had pets growing up and had an interest in learning about all animals and how we can help them. Our pets are the most selfless creatures and it's our duty as humans to take care of them. There is something so powerful about being a voice for the voiceless and it's a cause I hold dear to my heart. I rescued my dog Finley back in 2013 from the pound and the life lessons he has taught me are never ending.



Please list some of your interests/things you do in your free time? As well as any other jobs you hold?

When I am not acting on set you can find me relaxing with my fiancé and Finley or engaging in some kind of outdoor activity. I love to go kayaking, paddle boarding, and exploring new cities. I grew up dancing so if I can squeeze into a dance class, that's a big treat for me as well. In addition, I'm a big advocate of spending time with my friends and family. I'll never pass up a moment to sit and catch up with my girlfriends or simply enjoy a glass of wine on the patio with my parents. If these past two years have taught us anything, it's that time with your family, fur babies, and friends is not promised and should be something that we strive to make time for and truly cherish.

Why did you want to write your book? What gave you the idea/inspired you?

I wanted to write "The Finley Diaries" because, not only have I truly seen Finley transform as a dog, but I've seen the transformation he has had on me. Finley has taught me so many life lessons. He has taught me the power of love. That giving love to those in need, can go a very long way. He has taught me what taking a chance on someone looks like; what bravery really looks like; and the realization that you are perfect the way you are. I have always been a big reader since I was a little girl and there are certain children's books that have stayed with me into my adulthood. These books always had a strong life lesson or moral/value that was taught throughout the story and I really wanted to continue that trend. I wanted to tell our story because it wasn't just a one sided life lesson being taught. Finley and I have both learned a lot from each other and I think that is super special to have two characters both learning such crucial things from one another. So, how did this all begin? "The Finley Diaries" started out as a bedtime story I would tell Finley. Yes, you read that correctly. It was me being a total goofball and in my baby voice (we all have one with our pets), telling Finley the story of how he got adopted and what made me choose him back on that very special day. My fiancé overheard me one night and, after some laughter, told me it was a very cute story and I should really consider writing a children's book about it. Little did he know, I've had that thought for a while, but never acted on it. I took it as my official "sign," took the leap of faith, and never looked back.

Where can our supporters purchase a book & will there be more?

"The Finley Diaries" is available to purchase at [www.thefinleydiaries.com](http://www.thefinleydiaries.com). Supporters can follow us on Instagram at @thefinleydiaries\_official to see updates and if there are stores near them that they can go in person and purchase as well! "The Finley Diaries" will be a series! There are so many adventures Finley and I have been on together and we cannot wait to share them with you along with the different lessons we have learned along the way!

Anything else you would like to share?

I think it goes without saying, but adopting is truly one of the most rewarding experiences. You are literally saving a life. Our pounds are impacted and if there is anything I can leave you with, Finley is living proof of what love can do to any animal or human being. He was not a pure breed and he was not social but after a little bit of love and patience, he is a whole new dog. His tail now wags and we have a connection that I've never had with any pet before. A rescue animal is a different breed of its own. They are one of a kind. Take a chance and give love to those who need it the most. You won't be sorry.

Thank you to everyone who has supported Finley and I. It means the world to me! An even bigger, "thank you," to the Humane Society of San Bernardino Valley for including me in their mission and for making a difference in so many lives.

# THANK YOU TO OUR SUPPORTERS!

## Local Band Gives Back!

We received the best kind of surprise when Aidan Walls of the local band Burgundy Mood stopped by our office with a donation of \$1,204! On June 26, 2021, Burgundy Mood hosted a backyard concert to over 100 attendees benefitting the HSSBV! In addition to ticket sales, they also sold concession and band merchandise.

The band, a collection of students who all graduated from Loma Linda Academy, includes:

Aidan Walls- Bass guitar  
Nathan Ro- Electric Guitar  
Peter Kim- Drums  
Claire Elias- Piano  
Kalise Couture- Vocals  
Josh Tsai- Saxophone  
Wilson Hannawi- Electric Guitar  
Javan Knowlton- Vocals  
Danielle Que- Vocals



“We came up with this idea because we wanted to perform again, and make a difference in our community doing so. Most of us have pets that we care about and we all are fans of animals. After seeing your mission statement and what the Humane Society of San Bernardino devotes their time to, we knew you were who we wanted all the profits of the concert to go to,” Aidan said.

Thank you so much to Burgundy Mood for this generous donation!

To learn more about the band, follow them on Instagram at: [@burgundy\\_mood](https://www.instagram.com/burgundy_mood)

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## San Manuel Employee Volunteer Day



The HSSBV would like to thank the San Manuel employees from the Human Resources and Information Technology departments, who volunteered with us as part of San Manuel’s Team Member Philanthropy Program. This program is San Manuel’s first team member-driven philanthropy program that launched earlier this year. The program bridges the connection between the Tribe’s partnerships with charitable organizations and San Manuel team members who share in their desire to give back. Team members have the option to take advantage of volunteer time-off, matching gifts donations, and San Manuel-organized volunteer activities.

San Manuel employees assembled our ‘swag bags’ for the 50th Anniversary Golden Paws Gala event on September 25th. They also prepared vaccine reminder cards and prepared newspapers for our recovery kennel areas. In addition to tours of our facility, the group was also treated to a visit from members of our Humane Education team, Lisa and her dog, Maverick.

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## HSSBV Employees Celebrate Anniversaries!

Please join us in celebrating these HSSBV employee anniversaries September - December:



Bernice Robertson- 16 years!!  
Micheal Ashbaker- 13 years!  
Frank Padilla- 12 years!  
Jill Henderson- 11 years!  
Christina Marin-Goatcher- 8 years  
Christina DeAngelis- 4 years  
Dr. Lyndsey Shiraki- 2 years  
Candace Taylor- 1 year

THANK YOU TO ALL THOSE PEOPLE WHO SUPPORT THE MISSION OF THE HSSBV!

**Donations from June 1, 2021 -September 30, 2021**

**Donations given in loving Memory of:**

Blake Cornwell-Bullen by Mid County Family	Aubrey by Leyva Josefina	Posey by John Pough	Mike Cornwell by Peggy Noble	Marie Tokar by Robyn Tokar
Treva Stubble Field by William C Brownfield	Karmel by Tony Hedstrom	Sho & Mrs Brown by Angela C Glasby	Fiona by Monica Diaz	Abby by Kimberly Jean Holam

**Donations given in loving Honor of:**

Paul & Linda Lucido  
by  
Casron Wealth Hagerstown/Cornerstone Wealth Management

***Make A Difference Club Members***

Diane Anderson ~ Val Cornwell ~ Christine Marquez ~ Lynda K. Munemitsu  
Julie Von Pertz ~ Michelle Walsh

***A special thank you to all of our in-kind and Wish List donors not included in this list!***

**We would also like to thank the following supporters who generously donated \$100 or more from June 1, 2021 - September 30, 2021**

Lee Adkisson	Alice Gamez	David Michaelson	Melodee Seccombe
Mike Alanis	Carolyn Ganzen	Peter & Christie Michas	Teri Seymour
Justene Alpert	Lesa Garcia	Kimberly Muller	Lyndsey Shiraki
Janis Ashbaker	Christina Goatcher	Carole Mumford	Allyce Silva
Jennifer Baerresen	Andrea Golato	Lynda K Munemitsu	Pamela Singhavong
Elizabeth Bayer	Anna Gonzalez	Dorothy Nevarez	Julie Smith
Pauline Benton	Felice Gonzalez	Heidi Nimmo	Jennifer Smith
Raenelle Bristley	Mark Halloran	Peggy Noble	Philip Solberg
Petra Caldera	Johanne Harvey	Shannon Nolin	Lisa Soils
Cheryl Lee Caney	John Heibert	Charles North	Steve Sonnich
Debbie Cattano	Roxa Higgins	Brenda Odle	Aurora Soriano
Andrew Cawley-Bennett	Tamie Hill	Zen Olson	Sonia Stetka
Hon Chan	Dr. Kristian Joyce	Julie Ortiz	Roberta Vandyke
Ron & Kathy Coats	Elisabeth Kempe-Olinger	Frank Padilla	Aidan Walls
Thad Coffing	Barbara Keough	Jeffrey Parness	Katie Wider
Val Cornwell	Ruby Kraft	Jim Penman	Kevin Zydzik
Veronica Cortes	Rick Kunstler	Bill Peppard	Amazon Smile Foundation
Aaron Cox	Dawn Leffler	Yvette Perez	Boehringer Ingelheim
Brian Cronin	Carlos Lemos	Michael Perkins	Fiesta Village
Stacy Dang	Christina Leroy	Guillermo Pineda	Hope Reigns Foundation
Vera Deboer	Steven Lesh	Sheryl Pineda-Perez	Omnitrans
Robert Denham	Janet Leung	Jeff Pope	Pacific Premier Bank
Clifford Dodds	Ting Ting Liang	Althea Prenzlow	Paulson Orthodontics
Owen Dornanen	Erika Lopez	Beverly Rabenstock	Purple Easel
Joan Dossett	Marsha Lotze	Johnnie Ann Ralph	Ruth E Burkhardt Fund,
Kevin Doughty	Jamie Maldonado	Sue Remes	San Diego Foundation
Cynthia Faulkner	Christine Marquez	Jesus Rodriguez	See's Candy Shops
Robert Ferjo	Ethel McAfee	Christina Rodriguez	Smith Marion & Company
Vivien Flockhart	Brad McDermith	Eric Sammons	Two Guys Pasta & Pizza
Vanessa Freire	Patricia McGowan	Larry Schoelkopf	United Way of Greater LA
Lenore Forst	TH McNeal	Aaron Scranton	Wells Fargo Bank

**... And to so many other friends and steadfast contributors, past and present. We appreciate you. Thank you.**



Humane Society of San Bernardino Valley  
374 West Orange Show Rd.  
San Bernardino, CA 92408

NON-PROFIT  
ORGANIZATION  
US POSTAGE  
**PAID**  
PERMIT 256  
SAN BERNARDINO, CA

## HSSBV HOURS OF OPERATION

**Administration Office Hours**  
Monday-Friday 8 AM - 5:00 PM

**Veterinary Clinic Hours-**  
**spay/neuter, vaccination, exams, etc.**  
Monday - Friday 8:30 AM - 4:30 PM  
PLEASE call 909-386-1400 to make  
an appointment.

**Saturday Shot Clinic**  
Held on the first and third Saturday  
each month from 8 AM- NOON.

\*NEW- we are taking a limited number of Saturday  
appointments. Please call 909-386-1400.

\*Please check our website, as some SSC dates are closed  
due to observation of holidays.

**Appointment Phone Lines**  
Monday - Friday 8:30 AM - 4:30 PM

Please keep in mind when contacting the HSSBV by  
phone, our call volume is extremely high, especially on  
Mondays, Fridays and before/after holidays. Our normal  
call volume, combined with effects of the current pan-  
demic can lead to extended hold times. You also have the  
option to leave a voicemail. On average, a return call can  
take up to three business days.

We appreciate your understanding and patience.

## WISHES & WAGS

- **Dog houses** (new or in good condition)
- **Laundry detergent** HE (unscented)
- **Towels** (new & used)
- **Dog, Cat, Puppy & Kitten food**
- **Dog sweaters, especially holiday themed**
- **Kitty litter** (scoopable)
- **Dog & Cat beds and toys**
- **Blankets and towels** (new or gently used)
- **Office supplies, colored paper**
- **Pillowcases**
- **Newspapers**

... And we always need **people** like you!

We have opportunities for volunteers 18 and over  
in several areas!

Call us today at 909-386-1400 ext. 224

or **apply online at [www.hssbv.org](http://www.hssbv.org).**

## DONATION INFO

The HSSBV is a private non-profit organization. We are not part of  
HSUS, the ASPCA, or city/state/county government. We are able to  
offer our programs and services through our own independent fund-  
raising efforts including events, individual donor gifts and grants.  
Please consider supporting in one or more of the following ways.

We need this support now more than ever.

Thank you!

- **Donate-** use the enclosed envelope to donate, or visit our  
website [www.hssbv.org](http://www.hssbv.org) to donate online!
- Support our fundraising events!
- Choose HSSBV when you shop on Amazon Smile!
- Thinking of sending flowers? Choose Orange Blossom  
Florist in San Bernardino and mention us! We will get  
a percent of your purchase donated back!
- Consider including the HSSBV in your estate planning.
- Donate gift cards

### STAY CONNECTED!

*Join our e-mail list!* Visit [www.hssbv.org](http://www.hssbv.org) to sign up and stay up to date with all our announcements!

*Let's be friends!* Connect with us on social media:

[facebook.com/hssbv](https://www.facebook.com/hssbv)

instagram: [@humane\\_society\\_sbvalley](https://www.instagram.com/humane_society_sbvalley)

twitter: [@hssbv](https://twitter.com/hssbv)