



HUMANE SOCIETY
OF SAN BERNARDINO VALLEY

Caring for all animals in need

THE TAILBEARER

NEWSLETTER OF THE HUMANE SOCIETY OF SAN BERNARDINO VALLEY,
CELEBRATING OVER 50 YEARS OF SERVING ANIMALS.

May 2023

HSSBV and Feeding Pets of the Homeless Partner Together to Help Homeless Community Members and Their Pets Since 2012

The HSSBV first applied for a much needed grant from Feeding Pets of the Homeless in 2012. At the time, we had a handful of clients facing homelessness who were coming in looking for assistance keeping their beloved pets healthy. Excited we had a way to assist them, we got to work implementing the program.

Over the next several years word of mouth grew the program and our friends at Feeding Pets of the Homeless generously increased our grant amounts. In total, they have donated over \$7,000 to the HSSBV to continue our program for pets with owners who are displaced from their homes.

In addition to funding our program, Feeding Pets of the Homeless offers resources on the spot to those who qualify and are experiencing a medical emergency with their pet. Available Monday-Friday from 9 am – 3 pm PST, case managers can be contacted at 775-841-7463 to assist with the cost of an exam and emergency care, as well as finding the closest clinic. Additionally, community members can find information on free/low cost medical care for their pets as well as locations where they can pick up much needed pet food and supplies organized by city! Visit <https://petsofthehomeless.org/get-help/> for more information!

Thank you so much to Feeding Pets of the Homeless for their continued friendship, support and partnership helping enhance the lives of homeless members of the community and their pets!



HSSBV Night at the Reign Breaks Records



Thank you so much to everyone who supported our Night at the Reign event in February! Together, we were able to raise over \$64,000! \$48,000 of that total was raised on jerseys alone, breaking the record for the HSSBV's highest jersey auction!

We look forward to enjoying another night of hockey with you all again next season!

IMPORTANT DATES

- May 6
Saturday Shot Clinic
- May 11
Volunteer Appreciation Dinner
- May 20
Saturday Shot Clinic
- May 27-29
HSSBV Closed
- June 3
Saturday Shot Clinic
- June 17
Saturday Shot Clinic
- June 19-23
Crittter Camp #1
- Jne 25
Par-Tee for Paws Topgolf Tournament
- July 1
Closed- No Saturday Shot Clinic
- July 4
HSSBV Closed
- July 8
Castle Park Discount Day
- July 15
Saturday Shot Clinic
- July 17-21
Crittter Camp #2
- August 5
Saturday Shot Clinic
- August 12
Fiesta Village Discount Day
- August 26
Paint Your Pet at Purple Easel
- September 2-4
HSSBV Closed
- September 16
Saturday Shot Clinic
- October 4
Blessing of the Animals



HUMANE EDUCATION PROGRAM

Humane Education: Field Trip with RUSD

On March 27th, Franklin Elementary Students from the Redlands Unified School District visited the Humane Society of San Bernardino Valley. Fifty students from grades kindergarten through fifth grade were engaged in an informational session about showing kindness and caring for animals. Some of the presenters during the field trip included HSSBV Humane Officer Ashbaker; Veterinary Technician, Christina DeAngelis; Lisa Medina with service dog, Maverick; Joyce Banks with therapy mini horse, JJ; and Kelly Webb with her cat, Seymour.

Each of the presenters shared how their job is important to better the life of animals in the community. Officer Ashbaker discussed how he goes in to the community to rescue animals who are sick or in danger. He also shared stories from out in the field, such as the story of Lucky, a three legged dog who was given a second chance at life. Veterinary Technician, Christina DeAngelis, shared the importance of having your pets vaccinated to prevent diseases. Lisa Medina demonstrated how Maverick can detect sugar levels for a person with diabetes. Joyce Banks and JJ talked about the difference between service and therapy animals.

The field trip was very informational and the students enjoyed learning about animals and how to care for them.

Cassidy Henderson, Franklin Elementary

Critter Camp is BACK!

We are SO excited to share that the HSSBV Humane Education Critter Camp will be back this summer with two sessions:

Session 1- June 19th – 23rd

Session 2- July 17th – 21st

Cost per camp: \$60

*A limited amount of financial assistance scholarships are available on a first come, first serve basis.



This hands on, week long camp is full of diverse presenters, animals, music, activities and art projects! To sign up for the first session in June, please visit www.hssbv.org or call 909-386-1400 ext 218.

Interested in sponsoring a student with a partial or full scholarship? Donate \$30 or \$60 with a note in the memo of your check noting “Critter Camp Sponsorship.” You can also visit our website and use our donation link and put a note in your paypal form!

If you are looking for additional ways to help, we are in need of the following donations to support the camps:

Grocery gift cards (Clarks, Stater Bros or Sprouts), mini bottled waters, paper plates, plastic utensils and large brown paper grocery bags.

2023 Volunteer of the First Quarter, Kayla De La Paz



Kayla began volunteering in HSSBV’s surgical recovery department in January of this year. Kayla wanted to volunteer at HSSBV in order to get “hands-on experience in a clinical setting.” She was especially interested in working in a surgical recovery environment, as she plans to attend veterinary school to become a veterinarian specializing in small animal surgery. While she is still on her educational journey, Kayla came to HSSBV already having extensive experience working with animals. In addition to caring for her eleven-year-old German shepherd Chucha at home, Kayla also helps care for and monitor exotic animals--especially alligators—at a university biology research lab.

While Kayla has only been volunteering at HSSBV for a short time, she has already made a huge impact. Thanks to her consistent regimen of volunteering more than 6 hours a day for four days every week, Kayla has been able to donate over 300 hours of her time to HSSBV since January! Recovery supervisor Rubi has noted that in this time, Kayla has been extremely helpful, as she is “hard-working and always stays busy.” She also notes that Kayla is “really good at learning new tasks, and is good about making adjustments and corrections when needed.” Kayla’s experience of working with recovery staff has also been positive, as she says that her favorite part about volunteering at HSSBV is “working alongside the wonderful staff members” who are always “super welcoming and always make me feel like part of the team.”

Even amidst all of her work with animals at school and at HSSBV, Kayla is sure to take care of herself by going to the gym and watching Anime, especially Attack on Titan. Thank you Kayla for being a part of our team!



CRUELTY INVESTIGATION PROGRAM

Cruelty Investigation: See Something, Say Something

When our officers receive complaints for alleged animal cruelty or neglect, they must act under the provisions of California State Law as it relates to animals. They are required to impartially investigate allegations by gathering evidence and testimonies, care for animals that require treatment or protection, document all animal care, and finally combine all these aspects into a case that will be reviewed by the areas District Attorney's Office who decides if the case supports the commitment of a crime or infraction. Whatever the outcome, the most important factor is the safety and care of the animal.



With that in mind, our officers recently received a call for 4 kittens in a bucket dumped in a dumpster. Upon their arrival to the scene, the reporting parties stated 2 kittens were found already dead in the bucket and they tried to help the 2 surviving kittens only to have 1 pass away as they looked for help. Our officers took the little survivor immediately to the Humane Society for help. Our doctors were not sure the tiny emaciated kitten would survive as he was dehydrated, had a severe skin condition, and a rectal injury, on top of that he refused to feed. Our doctors wanted to give him a chance and used a feeding tube to give him nourishment and prescribed medication for the skin condition and his rectal injury. His first 4 days were spent with the treating doctor caring for him with around the clock care. After the initial 4 days, he was getting stronger and placed in the protective custody of one of our officers for additional around the clock care, including preparing bottles and formula for numerous feedings, cleaning up after stool and urine, applying medication, documenting care and progress, and finally lots of affection.

While all this was going on our officers had to investigate this case. There was much evidence pointing to one suspect but nothing to link the evidence directly to that suspect. Because our officers have to perform their duties lawfully and with impartiality, after investigating it was determined that the available evidence did not link the suspect to any crime and thus no filing of this case with the District Attorney. It is most important to remember that this little guy was rescued by caring people, cared for by caring people, and is alive and thriving several months later because people did what was right; this includes our officers not filing this case. As of the writing of this article, the now large and precocious cat, named Wang- Chi, lives in his forever home getting into all kinds of boxes and trouble.

Wang- Chi's family is thankful to the women who rescued him from the dumpster, the doctor who treated him, the Humane Society staff who helped with his care, and the officer and his family who loved and fostered him. This case ended happily thanks to our supporter's and their donations, our caring staff, and for two women who were a voice for Wang-Chi.

In Memory of Linda Smith

The HSSBV is saddened to share the passing of one of our beloved and longtime volunteers, Linda Smith.

Linda volunteered in our Administrative Office cheerfully and knowledgeably making appointment reminder calls. She also jumped at the opportunity to give a facility tour whenever she had the chance. In total she donated over 1,400 hours of her time to helping animals!

Linda was a very active member of her church and neighborhood. She was extremely generous, kind, and thoughtful; always asking each staff member about their family members, knowing them all by name. Linda would introduce herself to and welcome new volunteers every time she encountered them. Perhaps Linda was best known for her voicemail on her home phone, which said, "You have reached Linda Smith. I am not home right now because I am volunteering at the Humane Society, doing my part to help fight pet overpopulation. Please leave a message."

For health reasons, Linda retired from volunteering a few years back. Her absence was felt and we stayed in contact with her.

The staff, volunteers and board members at the HSSBV will miss Linda very much.





FROM THE VET'S DESK- DR. JOYCE & DOGTOR APOLLO



7 ways to make your pets next vet visit less stressful!

It's not uncommon for animals to be scared of the veterinary clinic. For most pets, the only time that they see the veterinarian is when they need their vaccinations or when they are not feeling well. Over time, they start to associate the veterinary clinic with bad experiences. The key to changing your pets' perception of the vet is to create positive experiences and interactions at the veterinary clinic! The key to making veterinary visits better is desensitization and counter-conditioning. This is a gradual process in which our pets are exposed to a scary situation and gradually learns that it is not so scary.

Desensitization is exposure of the pet to the veterinary setting at a low point so that they don't become stressed or upset. This may involve just sitting in the parking lot and not entering the building for some pets.

Counter-conditioning involves pairing something positive (treats or toys) with the vet clinic so that they become conditioned to expect great things at the vet office.

Below are ways to change your pets' attitude when it comes to going to the vet!

1. Practice leaving the house

For dogs: If your pet gets stressed out for car rides because they know that they are going to the vet, change their perception. Start taking them to the pet store, a friend's house, a park, any place that is fun for your pet. This will help get them over their fear of car rides.

For cats: Many cats get stressed when they see the pet carrier, because they know that they are going to the vet. We recommend leaving the pet carrier out in a cozy part of the house. That way, the sight of the carrier appearing doesn't trigger this fear. Next, cover the carrier and make the carrier a cozy place for them to visit. Finally, feed treats inside the carrier! Throw some treats inside the carrier daily to get your cat used to going in/out of it. That way when you need to go to the vet, it is less stressful for your cat!

2. Visit the veterinary clinic when your pet is not sick or getting vaccines

It is a great idea to expose your pet to positive experiences when going to the vet clinic. You can drive and sit in the parking lot and give your pet treats and attention. You can come into the lobby and do the same, then leave. Make it a fun trip where you practice obedience commands!

Positive experiences are particularly important during your puppy or kitten's first experience at the veterinary office. According to a study published in Veterinary Sciences, puppies that were fearful during an initial visit were more likely to experience fear as adults.

3. Chill in the Car

Spending time in the waiting room can be stressful for pets. There are new smells, sounds, and animals all around them. If your dog or cat finds the waiting room stressful, wait in the car instead. This can lessen the stress for many pets.

4. Play Doctor

Many pets are uncomfortable with getting their mouth, feet, and ears touched. These are areas that are very infrequently touched or examined by their owners, so pets can object to it when their owners do so!

You can help your pet feel more comfortable with the examination process by mimicking your veterinarian's actions at home. Run your hands over your pet's body, take a look in its ears and mouth, and gently press on their belly. Offering treats or toys after each of these mini exams will help convince your dog or cat that exams aren't so frightening after all.

5. Use Calming Devices

Body wraps or Thunder Shirts may help both cats and dogs feel less afraid during visits. Similar to weighted blankets for people, the devices apply gentle pressure that makes pets feel calmer or more secure. Have your pet wear this prior to the appointment and see how it affects them. Most pets enjoy them.

Spraying your cat's carrier with Feliway before a veterinary appointment may make visits less stressful. Feliway contains pheromones, the same type of calming substances mother cats use to help their kittens relax. A few sprays of Feliway can help calm cats of all ages. Similarly, Adaptil works in much the same way for dogs!

Does your pet struggle with veterinary visits?

Let us know so that we can work with you to help lessen their stress!

Did you know? Dr. Joyce has a strong interest in minimizing your pets stress! She has completed over 35 hours of fear free training to make your pets' visit to the vet as stress free as possible.



SUMMER EVENTS!

It is a summer of fun... and a fall/winter with new experiences here at the HSSBV!

2nd Annual Par-Tee for Paws Topgolf Tournament!

After the success of the first Topgolf tournament, how could we not host another?

Join us for a morning of fun at Topgolf on Sunday, June 25th from 10:00 am – 1:00 pm. Teams sell out fast, so be sure to contact us ASAP if you are interested in attending!

How it works:

Teams of 6 compete- all skill levels welcome! You do not need to be a golfer to participate! Scores will update in the bays live while you also enjoy breakfast, unlimited water, soda and juice, one free drink ticket (beer or wine only for guests 21 and over), raffles and a 50/50 drawing! Cost for a 6 person team is \$600.

For more information or to register, call 909-386-1400 ext 224 or email jhenderson@hssbv.org.



Castle Park Discount Day

Everyone's favorite discount day returns on Saturday, July 8th! Enjoy all the fun Castle Park has to offer at a discounted price AND earn money for our programs and services! Visit www.hssbv.org to print your discount flyer!

Fiesta Village Discount Day

Enjoy go-karts, mini-golf, roller skating and your choice of amusement rides or laser tag for only \$35 per person at Fiesta Village on Saturday, August 12th! 20% of your entry fee will be donated back to the HSSBV! Visit www.hssbv.org to print your discount flyer!

Paint Your Pet at Purple Easel

Who doesn't want a custom painted portrait of their pet?! All skill levels welcome as the artists at Purple Easel guide you (and assist as needed) in painting the pre-sketched canvas with your pet's portrait on it. We hope to see you there on August 26th! Visit www.hssbv.org for the registration link.

Microchip Success Story

At the beginning of the New Year, longtime HSSBV client Victoria received a surprising call from an animal clinic informing her that they had found her lost dog. While this was certainly happy news, Victoria had not, to her knowledge, lost a dog. But then the clinic shared more details. The dog was a brown adult male cocker spaniel who had been roaming the streets before being brought to the clinic, where he was scanned for a microchip. Luckily, the pup was chipped, and the clinic's scan returned Victoria's contact information. Upon hearing these details, Victoria realized that she did know this dog--it was Brownie. Brownie was a beloved part of Victoria's family before he went missing--**six years ago!** It had never occurred to Victoria that the dog the clinic was calling about was the long-lost Brownie. Victoria and her family were elated that they were going to be reunited with Brownie after being apart for so long.

When Victoria asked where she could go to pick Brownie up, she was in for another surprise--the clinic where Brownie was being treated was located in Tuscon, Arizona! Victoria lived in Redlands, and Brownie had never been to Arizona in the six years he was a part of her family. "What are we going to do?" she thought. "That's a six hour drive!" But Victoria's mother, who is 93 and gets around using a mobility device, was resolute. "Let's get in the car," she told Victoria. "We're getting Brownie!" Victoria and her mother got in the car that afternoon, drove to Arizona to pick up Brownie, and drove back that same night.

The staff at HSSBV were elated to hear Brownie's story when Victoria brought him in for a wellness check and vaccines following his harrowing journey. As heart-warming as Brownie's story is, it is not unheard of given that Victoria was proactive in having Brownie microchipped. Microchipping is a humane and affordable form of permanent identification for pets that can be used to locate lost pets' owners. A 2009 study of 7,704 stray animals in the U.S. found that while only 2.2% of dogs without microchips were returned to their owners, 52.2% of dogs with microchips made it back to their homes. Similarly, while only 1.8% of non-microchipped cats made it back home, 38.5% of cats with microchips were reunited with their families.



Brownie's story is a powerful testament to the importance of microchipping your pets!



Interested in dog training?

Contact our friends at Dances with Dogs Training Center!

They use humane training techniques and classes are held at our facility. For more information visit danceswithdogstc.com or call 909-496-5356.

DONOR SPOTLIGHT: PRISCILLA STIGLER

Priscilla Stigler of Rancho Cucamonga has been a volunteer, friend, supporter and donor to the HSSBV. However, there is nothing she loves more than the HSSBV Walk for the Animals! We asked her to share her experience and why she is so passionate about giving back personally and professionally!



When and how did you first begin your relationship with the HSSBV?

The first time I interacted with HSSBV was as a volunteer in the recovery room back in April 2015. Then I volunteered at their 45th Birthday event on May 30th 2015. Unfortunately my work schedule at the time was not conducive to in person volunteering but I still wanted to help.

Why do you choose to support the HSSBV, specifically the Walk for Animals?

I love animals - all of them. Right now I have two Chihuahuas named Winnie and Piglet and I cannot picture my life without them. They are more than just companions, they are part of my family. Because of them I learned that Chihuahuas are the second most euthanized breed of dog in the United States (according to Google) and that really hurt and it also motivated me to action. I wanted to do something to help and so I looked up organizations in my area and found the HSSBV. I learned about all the amazing things that the HSSBV does for animals in our community and how they educate owners, provide low cost spay/neuter services and advocate for them through their cruelty investigation program. HSSBV was already doing all the things that help improve the lives of our animal friends and I wanted to support their efforts. At that time I saw the Walk for the Animals coming up and I dove head first into fundraising. Through this event I was able to bring attention to what HSSBV does to the people around me and allowed me to give back in a way that fit into my life. I think we all want to help and we can do it in different ways - the walk was just perfect for me.

Can you share a favorite memory from one of the Walk events?

I love seeing all the different dogs at the Walk, it's like people watching but I call it "dog watching". Every Walk is memorable but I do have my funniest memory: during the last virtual Walk, we took Winnie and Piglet to Red Hill Park in Rancho Cucamonga. It's a huge park with a pond full of ducks, several baseball and soccer fields etc. We thought it would be nice and scenic for us and for them. It sure was:

Winnie got chased off by the ducks

Piglet threw herself into fresh duck droppings

Both of them got distracted by all the food smells (little league games were going on)

Piglet tried to integrate herself with a family eating snacks near one of the fields and then got chased off by their dog that was hiding behind another person (they were on a leash also so everyone was safe).

And yes, all of these things occurred while on leash (basically anytime we stopped to take a photo/video or sip water).

Can you expand on how your office participated in the fundraising last year?

I actually shared with the agents from our office my passion for helping animals and what HSSBV does locally. Pretty much everyone at the office is a pet owner but everyone is a kind and compassionate person that also wants to help. I have found that most people want to help out but don't know how or where to start. I also took advantage of the platform and shared information about the Walk at various events hosted by our office - if you came into our office you knew we "were fundraising."



Please share with us your awesome family and coworkers who support you and your efforts to help animals:

Family

Emanuel Arevalo

Winnie -white/brown

Piglet - Tan

Business Stigler Mortgage - located in Rancho Cucamonga

Josue Romo - dog Logan

Joanna Chavez - dog not featured

Alicia Obando - dog Rocky

Kenny Stigler - dog lover

Kevin Estrada - dog not featured

Anything else you would like to add?

I get asked a lot why Piglet (my tan Chihuahua) is not featured when I actively fundraise for the walk. I tell them it's because Piglet is a diva and prefers to be carried so it would be false advertising to say she was going to "walk."

THANK YOU TO ALL THOSE PEOPLE WHO SUPPORT THE MISSION OF THE HSSBV!

Donations from January 5, 2023- April 30, 2023

Donations given in loving Memory of:

Pearle Ludwig by David R Hudgel	Pearle & Olga by Harvey Feit Trust	Boy by Petra Caldera	Miley by Darlene Figgins	Flora by Stephanie Duggan
BooBoo by Hsiaomei Berry-Tsao	Lady Luck by Lauren Rojas Sawnsen	Vicky by Sarah Crotinger	Terry Gordon by Tina Abarca	Charles Obershaw by Shelby Obershaw
Wednesday by Diane Neuendorff	Tomahawk by Crystal Gomez	Conda Wolfe by Travis Ducsay	Max by Gail Shaw	Marie Tokar by Robyn Tokar
		Tucker Stewart by Judy Donohue		

Donations given in loving Honor of:

Luke by Letty Godoy	Nicole Fields' Birthday by Natalie Ayala
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Make A Difference Club Members

Diane Anderson ~ Val Cornwell ~ Christine Marquez ~ Lynda K. Munemitsu ~ Phillip Solberg
Robert Vandyke ~ Julie Von Pertz ~ Augustine Ramirez

A special thank you to all of our in-kind and Wish List donors not included in this list!

We would also like to thank the following supporters who generously donated \$100 or more from January 5 - April 30

Kevin Allen	Joanie Gibson	Ingrid Munsterman	Aurora Soriano
Miranda Alvarado	Susan Glascom	Tammy Murakami	Janice Spires
Linda Anderson	Crystal Gomez	Elaine Murrieta	Michelle Stanton
Janis Ashbaker	Rudy Gonzalez	Monique Nies	Adam Sterwerf
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Steven Flammang	Susan Mitchell	Tara Sheehan	
Carolyn Ganzen	Linda K Munemitsu	Philp Solberg	

... And to so many other friends and steadfast contributors, past and present. We appreciate you. Thank you.



Humane Society of San Bernardino Valley
374 West Orange Show Rd.
San Bernardino, CA 92408

NON-PROFIT
ORGANIZATION
US POSTAGE
PAID
PERMIT 256
SAN BERNARDINO, CA

HSSBV HOURS OF OPERATION

Administration Office Hours
Monday-Friday 8 AM - 5:00 PM

Veterinary Clinic Hours-
spay/neuter, vaccination, exams, etc.
Monday - Friday 8:30 AM - 4:30 PM
PLEASE call 909-386-1400 to make
an appointment.

Saturday Shot Clinic
Held on the first and third Saturday
each month from 8 AM- NOON.
*Some SSC dates are closed due to observation of
holidays.

Appointment Phone Lines
Monday - Friday 8:30 AM - 4:30 PM
Please keep in mind when contacting the HSSBV by
phone, our call volume is extremely high, especially on
Mondays, Fridays and before/after holidays. Our normal
call volume, combined with effects of the current pan-
demic can lead to extended hold times. You also have the
option to leave a voicemail. On average, a return call can
take up to three business days.
We appreciate your understanding and patience.

WISHES & WAGS

- **Dog houses** (new or in good condition)
- **Laundry detergent** HE (unscented)
- **Towels** (new & used)
- **Dog, Cat, Puppy & Kitten food**
- **Dog sweaters, especially holiday themed**
- **Kitty litter** (scoopable)
- **Dog & Cat beds and toys**
- **Blankets and towels** (new or gently used)
- **Office supplies, colored paper**
- **Pillowcases**
- **Newspapers**

... And we always need **people** like you!

We have opportunities for volunteers 18 and over
in several areas!

Call us today at 909-386-1400 ext. 224

or **apply online at www.hssbv.org.**

DONATION INFO

The HSSBV is a private non-profit organization. We are not part of HSUS, the ASPCA, or city/state/county government. We are able to offer our programs and services through our own independent fundraising efforts including events, individual donor gifts and grants. Please consider supporting in one or more of the following ways. We need this support now more than ever.

Thank you!

- **Donate-** use the enclosed envelope to donate, or visit our website www.hssbv.org to donate online!
- Support our fundraising events!
- Thinking of sending flowers? Choose Orange Blossom Florist in San Bernardino and mention us! We will get a percent of your purchase donated back!
- Consider including the HSSBV in your estate planning.
- Donate gift cards

STAY CONNECTED!

Join our e-mail list! Visit www.hssbv.org to sign up and stay up to date with all our announcements!

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instagram: [@humane_society_sbvalley](https://www.instagram.com/humane_society_sbvalley)

twitter: [@hssbv](https://twitter.com/hssbv)