

# **Additional Surgery Options**

These services are OPTIONAL, but HIGHLY RECOMMENDED by our veterinarians. Please mark your preference for the additional services we offer for your pet today.

Frontline Gold application up to \$20.00 depending on size YES NO Frontline Gold protects your pet from FLEAS and TICKS, which may lead to diseases like Cat Scratch fever, tapeworms, Rocky Mountain spotted fever, and Lyme disease which are all transmissible to humans; severe infestations of these parasites may also lead to death due to anemia in your pet. **Canine Heartworm Test** \$37.00 YES NO Heartworms are transmitted through mosquito bites and, if undetected, can cause death. This test is for dogs over 6 months of age and includes testing for tick-borne diseases Ehrlichia, Anaplasmosis, and Lyme disease. Feline Leukemia/ Feline AIDS/ Heartworm Test \$37.00 YES NO Feline Leukemia and Feline Aids are very contagious in cats and can ultimately result in death. This test also detects heartworm in cats older than 6 months of age. Catheter/ IV Fluids \$15.00 YES NO IV catheters are placed before surgery to ensure a quick access to the vein in case emergency action is required. During surgery, IV fluids help keep blood pressure regulated and assist in a faster, safer recovery. E-collar \$10.00 YES NO When a pet feels pain or discomfort at the incision site, they may lick or bite at the area leading to infection or opening of the surgical site. An e-collar is an essential low-cost option that will prevent unnecessary suffering for your pet and expensive post-operative care. Post-Op Pain Medications \$14.00 YES NO Pain management for pets also assists in keeping them from chewing at their incisions and allows your pet to be comfortable for the initial days following their surgery when pain levels are at their peak. YES NO Bloodwork \$85.90 Bloodwork may indicate if your pet has underlying kidney or liver issues, blood-related deficiencies like anemia or clotting problems, or infections BEFORE we place them under anesthesia. This allows us to ensure all pets going under anesthesia are healthy and safe to endure the procedure(s) they are receiving. \$30.00 Microchip YES NO A microchip is implanted under the skin between the shoulder blades. If your pet escapes or is lost and found, they will be scanned for a microchip. The finder will then have your name, number, and address so that you and your pet can be reunited. The fee is one-time-only and the microchip never expires. Please complete the attached form for registration. Patient Name\_\_\_\_ Client Name (print) \_\_\_\_\_\_ Account # \_\_\_\_\_\_

Client Signature

Date



#### Microchip Information Sheet \*Indicates required field

# If you would like to purchase a microchip as a permanent ID with lifetime membership included, please complete this form and give it to your check-in tech. Cost \$30 plus tax

*Client Last Name:		*Client First Name:		*Email:				
*Address:				Pet Name:	Pet Name:			
*City:		*State:	*Zip:	*Species:	*Date of Birth:		*Sex:	
*Home Phone:	*Cell Phone:		Work Phone:	*Breed:	*Breed:		*Spayed/ Neutered: Y / N	
Staff Use Only								
*Microchip Number: *Client Acct #:						Entered by:	-	



## **Surgery Pick-Up Instructions**

### Surgery Check-in 7:30 – 8:30 a.m. – Surgery Check-out 4 - 4:30 p.m.

- **Please** provide us with a **telephone number** that you can be reached at **today**. We need to be able to make contact with you regarding any questions about your pet or regarding pick up time.
- Full payment is expected at time of patient release. Please resolve any questions about vouchers at check-in with reception.
- You will be called if your pet is recovered and ready for check-out before 3:30. Please do not assume your pet will be ready for early release until you have spoken with a staff member.
- If you do not receive a telephone call by 3:30 p.m., plan on arriving no later than 4:30 p.m.
- Please be prepared to wait for your pet to be discharged as a large volume of patients are being released at the same time. If you do not arrive by 5 p.m. your pet will have to stay the night for an additional fee of \$10. No medical staff are available to attend to patients during non-business hours.

All pets having surgery at our clinic receive the highest standard of care while they are with us. Patients are continually monitored and kept as comfortable as possible with clean soft pads to lie on and warm towels or blankets covering them. In addition to high-quality anesthesia and surgery, our fully licensed veterinary staff provide additional pain medication and anti-nausea treatment when necessary. Toenails are trimmed on every pet while they are anesthetized.

#### Extra Fees

We make every effort to inform you at check-in if additional charges are anticipated; certain medical, surgical, or dental problems may be discovered later. If these can be treated for \$20.00 or less, we do so without telephone permission. It is for your pet's health and comfort and prevents the need for another anesthetic procedure or a visit to a full-service hospital. Medication may be prescribed to go home (at an additional cost); you have the option of discussing this prior to patient discharge and payment. We may not be able to diagnose or treat all of your pet's problems; we may advise you to see your full service veterinarian or specialist.

Thank you for caring enough about the community and your pet to have it spayed or neutered. By doing so, you have prevented the birth of thousands of unwanted puppies or kittens, while helping ensure a healthier life for your pet.

Humane Society of San Bernardino Valley 374 West Orange Show Road San Bernardino, CA 92408 (909) 386-1400 - <u>www.hssbv.org</u> Hours of Operation: M-F 8:30 a.m. - 4:30 p.m. Saturday Shot Clinic: 8:00a.m.-12:00p.m., 1<sup>st</sup> and 3<sup>rd</sup> Saturday of each month, excluding holidays

Occasionally after surgery, additional medical care may be necessary outside of the HSSBV. This care is the financial responsibility of the pet owner.

Additional fees will be applied to pets who are not picked up on time.



## **Important After-Surgery Instructions**

Thank you for entrusting the care of your pet to us! Please follow these at home instructions for the safety, comfort, and continued good health of your beloved pet. Should you have any questions or concerns about your pet's progress or condition, please call us at (909) 386-1400 and follow the prompts. Emergency care (after hours) can usually be avoided by close daily observation.

### After Care

- 1. Keep your pet in a clean, warm, dry and confined space for 24 hours immediately following surgery. Provide comfortable, soft bedding for your pet.
- 2. Keep other pets and children away so that activity is minimal. Your pet should not be allowed to be too active, jump, or play. Please keep your pet **indoors** and as quiet as possible for two weeks after surgery.
- 3. Give your pet small amounts of food tonight. Offer water, but remove it if your pet drinks too much or too quickly. Resume normal feeding and watering the day after surgery.
- 4. Do NOT let your pet lick the surgical site! E-collars are **strongly advised** to prevent licking. You may avoid costly follow-up care by purchasing an inexpensive e-collar.
- 5. Observe your pet carefully for several days following the surgery. You should make certain your pet makes steady progress and has a good attitude and appearance within the first week.
- 6. If your female dog is in heat when she is spayed, take all necessary precautions to make sure that she does NOT mate. Mating after surgery can lead to life threatening complications.
- 7. Follow-Up Care
  - If your pet has a bandage on their arm, remove it when you get home.
  - Suture Removal Not all pets will have sutures or staples. If present, return for removal two weeks after surgery. There is no charge for removal and no appointment necessary. Simply return Monday Friday 9 a.m. to 4p.m.
  - Drain If present, follow all discharge instructions provided. Return for drain removal in 3-5 days, no appointment needed. Return Monday Friday 9 a.m. to 4p.m.
  - There is no charge to recheck a pet's surgery site. There is a charge for any wellness procedures and/or medication needed at the time of surgery recheck or suture removal.
  - Booster Vaccinations Appointments are advised for any subsequent booster vaccinations. There is a charge each time vaccinations are administered.

### **Normal After-Surgery Behavior**

- Your pet may seem sedated and may shiver and/or appear slightly uncoordinated. This is normal.
- Your pet should make steady progress and have a good attitude and appearance within the first 48 hours after surgery.

### **Abnormal After-Surgery Behavior**

- Bleeding, oozing, swelling or opening of the incision area (slight swelling and skin irritation is normal).
- If your pet is not eating, drinking, and eliminating well within 48 hours of surgery.

### If an emergency occurs after hours call the Animal Emergency Clinic at (909) 825-9350

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### Inland Valley Emergency Pet Clinic at (909) 931-7871

All emergency care is the financial responsibility of the pet owner.